

Hope Foundation's
Finolex Academy of Management and Technology, Ratnagiri

NAAC Criterion II
(Teaching Learning and Evaluation)

A Report on
Student Satisfaction Survey
2024 - 25



Prepared By

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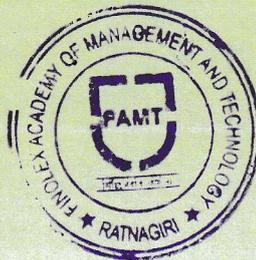
Date: 19/06/2024

A] Setup:

As per the NAAC manual, point No. 2.7, the **Student Satisfaction Survey** for the academic year 2024-25 was conducted by sending emails from my email id – feedbackaccr@famt.ac.in, to all the students on Roll. The Link to the Google form is given below.

<https://forms.gle/TWUexiUpVREj4KFR6>

A total of **155** responses were received before the link was disabled for accepting responses.



2024

B] Analysis:

The Excel sheet was downloaded for the responses of Google Forms. The analysis of the responses is given hereunder.

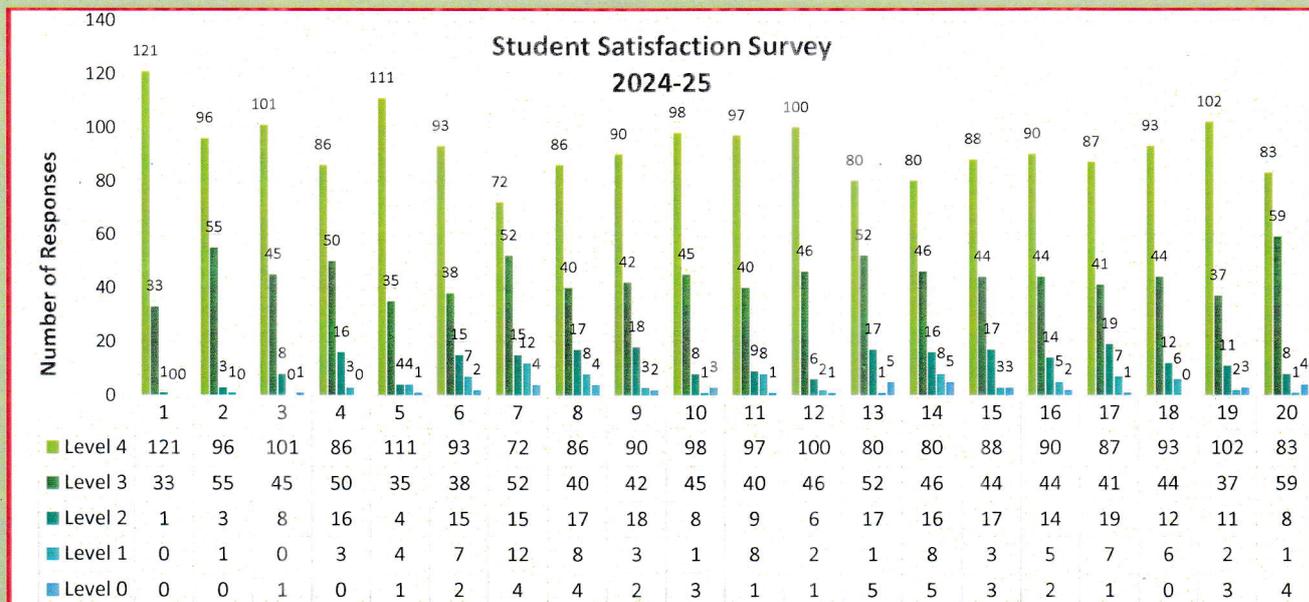
Table 1: Responses obtained for the 20 questions and their analysis.

Q.N.	Question	Levels of Responses					Remark
		4	3	2	1	0	
1	How much of the syllabus was covered in the class?	121	33	1	0	0	78.06% say that "85% to 100% syllabus was covered"
2	How well did the teachers prepare for the classes?	96	55	3	1	0	61.94% say that "teachers prepare thoroughly"
3	How well were the teachers able to communicate?	101	45	8	0	1	65.16% say that "Always Effective"
4	The teacher's approach to teaching can best be described as	86	50	16	3	0	55.48% say that "Excellent"
5	Fairness of the internal evaluation process by the teachers.	111	35	4	4	1	71.61% say that "Always Fair"
6	Was your performance in assignments discussed with you?	93	38	15	7	2	60.00% say that "Every time"
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	72	52	15	12	4	46.45% say that "Regularly"
8	The online teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	86	40	17	8	4	55.48% say that "Significantly"
9	The institution provides multiple opportunities to learn and grow.	90	42	18	3	2	58.06% say that "Strongly agree"
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	98	45	8	1	3	63.23% say that "Every time "
11	Your mentor does a necessary follow-up with an assigned task to you.	97	40	9	8	1	62.58% say that "Every time "
12	The teachers illustrate the concepts through examples and applications.	100	46	6	2	1	64.52% say that "Every time "
13	The teachers identify your strengths and encourage you with providing right level of challenges.	80	52	17	1	5	51.61% say that "Fully "
14	Teachers are able to identify your weaknesses and help you to overcome them.	80	46	16	8	5	51.61% say that "Every time "
15	The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the online teaching learning process.	88	44	17	3	3	56.77% say that "Strongly agree"
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing online learning experiences.	90	44	14	5	2	58.06% say that "To a great extent"
17	Teachers encourage you to participate in extracurricular activities.	87	41	19	7	1	56.13% say that "Strongly agree"
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	93	44	12	6	0	60.00% say that "To a great extent"
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching in online mode?	102	37	11	2	3	65.81% say that "Above 90%"
20	The overall quality of teaching-learning process in your institute is very good	83	59	8	1	4	53.55% say that "Strongly agree"
	Minimum	72	33	1	0	0	
	Average	92.70	44.40	11.70	4.10	2.10	
	Maximum	121	59	19	12	5	



20/3

The chart for responses to the 20 questions has 5 options such as Level 4, 3, 2, 1 and 0.



Vide question No. 21, suggestions (03 each) were asked from students. Following is the interpretation of the suggestions received.

Sr.	No. of suggestions received OR compliments	Level	No. of responses
1	Compliments	Level 4	20
2	No suggestion	Level 3	78
3	01 suggestion each	Level 2	25
4	02 suggestions each	Level 1	9
5	03 suggestions each	Level 0	23
Total			155



2013

Summary of Suggestions - List 1 (1 Suggestion each).

Sr.	Suggestion	Count
1	Give more focus on practical knowledge / application.	5
2	Need High speed Wi-Fi	2
3	Conduct coding assignments / events	2
4	Improve onboard teaching and calculations / explanations	2
5	More interactive teaching with all students	3
6	Conduct hardware workshops	1
7	Increase number of lectures / conduct practical after lunch : - improve time table	2
8	Include more Project based learning	1
9	Complete the syllabus as fast as possible	2
10	Give equal opportunities to the students to get good marks	1
11	Understand students and guide them appropriately	1
12	Give more focus on study	1
13	Use the smartboard effectively.	1
14	Take more PYQs oriented learning	1
	TOTAL	25

Summary of Suggestions - List 2(2 Suggestions each).

Sr.	Suggestion	Count	Is similar to any of the above list	Cumulative count
1	More practical knowledge enhancement	2	Sr.1, List 1	7
2	Organize Industrial Visits	2		2
3	Enhance use of Technology	2		2
4	Regular feedback mechanism	1		1
5	Encouragement for participation in inter college competitions	1		1
6	Encouragement for innovative projects	1		1
7	Give notes	1		1
8	Good internet facility be there	1	Sr.2, List 1	3
9	More knowledgeable teaching	1	Sr.4, List 1	3
10	Provide resources / ebooks etc.	1		1
11	More focus on current market skills	1		1
	TOTAL (2 x 7 responses) =	14		

Summary of Suggestions - List 3 (3 Suggestions each)



2017

Sr.	Suggestion	Count	Is similar to any of the above two lists	Cumulative count
1	Infrastructure needs to be developed	3		3
2	Project orientation workshops	1		1
3	Emphasize on innovative ideas and research projects	2		2
4	More industrial visits	2		2
5	Use modern syllabus	1		1
6	Yearly exam of faculty regarding concepts. Enhance faculty qualification	2		2
7	Appreciation of the efforts taken by the student	1		1
8	Prioritize student growth	1		1
9	Industry relevant education	1		1
10	Improve teaching so that the average student can understand and solve their difficulties	6		6
11	More practical knowledge / Show the practical demos properly	8	Sr.1, List 1	15
12	More seminars / workshops be conducted	2		2
13	Improvement in PC configuration / software	1		1
14	Encourage student growth through collaborative tasks	1		1
15	Complete the syllabus	3	Sr. 9, List 1	5
16	Integration of modern technologies in teaching	6		6
17	Student centered and interactive learning experience	8		8
18	Extracurricular activities for students should be there in the department	2		2
19	Focus on weak students / brief explanation	3		3
20	Regular feedback	5	Sr. 4, List 2	6
21	Faculty development programs be organized	1		1
22	Mentorship and Academic support	2		2
23	Punctuality	1		1
24	Take topic wise tests / Examine overall progress.	3		3
25	Remove moodle.	1		1
26	Give chance for external internships	1		1
27	Manage time table properly	1	Sr. 7, List 1	3
TOTAL (3 x 23 responses) =		69		



2017

Conclusion:

Based on the responses, and suggestions received, it is felt that there are no significant issues in the teaching learning, and evaluation process followed in the institute. Overall the students are satisfied with the content delivery. The excerpt of this analysis will be further processed by NAAC coordinator, and IQAC for betterment in academics.

Contribution:

Sr	Activity	Performed by
1	Planning	Dr. G.G. Bhide
2	Google form creation	
3	Students Database – email checking	Mr. M.M. Kolhatkar
4	Briefing Sessions	Department faculty and HoDs
5	Launching the Survey: Sending the emails	Dr. G.G. Bhide
6	Analysis	

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End of Report



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