

NBA Criterion IX
(Point 9.3)

A Report on
Feedback about Facilities
2024-25



Prepared By

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Date: 31/05/2025

A] Setup:

The **Feedback about facilities - Survey** for the academic year 2024-25 was conducted by sending emails from the email id – feedbackaccr@famt.ac.in, to all the students on Roll. The Links to the Google form is as given below.

Year	Google Form Link
2024-25	https://forms.gle/JKYEQRFuWaf82DcR8



B] Analysis:

The excel sheet linked with the responses of google form pertaining to AY 2024-25 was downloaded. A total of 148 responses were obtained. The analysis of the responses is given hereunder.

Table 1: Responses obtained for the 20 questions and their analysis.

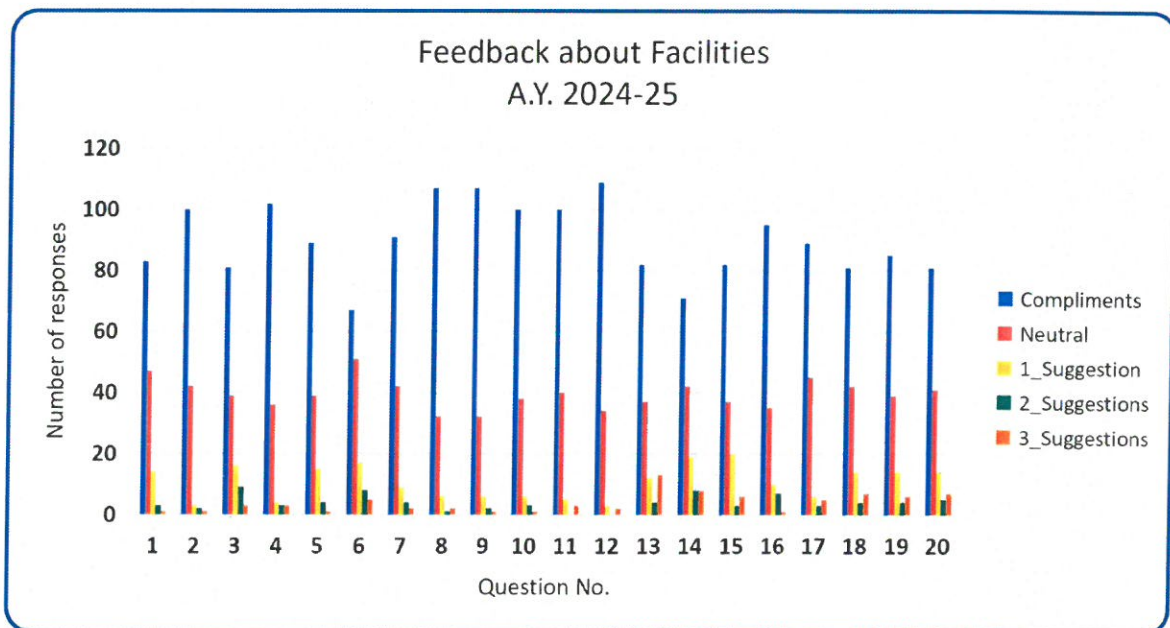
Q.N.	Question	Levels of Responses					Remark
		4	3	2	1	0	
1	Are you satisfied with the condition of Furniture & Fittings?	83	47	14	3	1	56.08% say that "condition of furniture and fittings are excellent"
2	Is lighting sufficient? Express your satisfaction in %	100	42	3	2	1	67.57% say that "Lighting is excellent"
3	Is air ventilation appropriate? Express your satisfaction in %	81	39	16	9	3	54.73% say that "Ventilation is very good"
4	How is the cleanliness? Express your satisfaction in %	102	36	4	3	3	68.92% say that "Cleanliness is excellent"
5	Are you satisfied with equipment availability?	89	39	15	4	1	60.14% say that "Equipment availability is very good"
6	Are you satisfied with computer and internet availability?	67	51	17	8	5	45.27% say that "Computer and internet availability is excellent"
7	How is the overall Lab maintenance? Express your satisfaction in %	91	42	9	4	2	61.49% say that "Lab maintenance is excellent"
8	How is the behavior of staff? Express your satisfaction in %	107	32	6	1	2	72.30% say that "Lab Staff Behavior is very nice"
9	Are you satisfied with availability of books, journals and magazines?	107	32	6	2	1	72.30% say that "Books, Journals and magazine availability is too good"
10	Are you satisfied with ease of access?	100	38	6	3	1	67.57% say that "Ease of Access is very nice"
11	How is the reading room environment? Express your satisfaction in %	100	40	5	0	3	67.57% say that "Reading room environment is excellent"
12	How is the behavior of staff? Express your satisfaction in %	109	34	3	0	2	73.65% say that "Library Staff Behavior is very nice"
13	Are you satisfied with hygiene and cleanliness?	82	37	12	4	13	55.41% say that "Hygiene Cleanliness is very good"
14	Are you satisfied with menu choices and prices?	71	42	19	8	8	47.97% say that "Menu choices and prices are affordable"
15	Do you get timely delivery? - Express your satisfaction in %	82	37	20	3	6	55.41% say that "Timeliness of delivery is very good"
16	Are you satisfied with the response of office staff?	95	35	10	7	1	64.19% say that "Response of Office Staff is very nice"
17	Are you satisfied with quality of auditorium / seminar halls?	89	45	6	3	5	60.14% say that "Quality of auditorium and seminar halls is very nice"



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18	Are you satisfied with games and sports facilities?	81	42	14	4	7	54.73% say that "games and Sports Facilities are very good"
19	Are you satisfied with the availability of drinking water?	85	39	14	4	6	57.43% say that "Availability of drinking water is very good"
20	Are you satisfied with the toilet facilities?	81	41	14	5	7	54.73% say that "Toilet Facilities are very good"
	Minimum	67	32	3	0	1	
	Average	90.1	39.5	10.65	3.85	3.9	
	Maximum	109	51	20	9	13	

The chart for responses to the 20 questions having 5 options such as Level 4, 3, 2, 1 and 0.



Vide question No. 21, suggestions were asked from students. Following is the interpretation of suggestions received.

Sr.	No. of suggestions received OR compliments	Level	No. of responses	% of responses
1	Compliments	Level 4	8	5.41
2	No suggestion	Level 3	103	69.59
3	01 suggestion each	Level 2	23	15.54
4	02 suggestions each	Level 1	09	6.08
5	03 suggestions each	Level 0	05	3.38
Total			148	



Suggestions - List 1 (1 Suggestion each).

Sr.	Suggestion	Count
1	Improvement in Infrastructure is required	4
2	Wi-Fi Facility should be upgraded	4
3	Improvement in canteen food quality is required	4
4	Add air conditioner: Improve ventilation	1
5	Add New books in library that content new syllabus	1
6	Cleanliness of Washroom and facilities	5
7	It should contain extra zerox center in college	2
8	Give proper stratification	1
9	Add modern software in laboratories	1
TOTAL		23

Suggestions - List 2 (2 Suggestions each).

Sr.	Suggestion	Count	Is similar with the above list	Cumulative count
1	High speed internet	5	Sr. 2, List 1(4)	9
2	Need of Advanced Lab equipment	2		2
3	Improve air ventilation in classes	2	Sr. 4, List 1(1)	3
4	Improvement in the quality of canteen food.	1	Sr. 3, List 1(4)	5
5	Improve the conditions of toilet.	2	Sr. 6, List 1(5)	7
6	New benches required as old are damaged.	2		2
7	Cleanliness of water coolers	2		2
8	Playground on college campus.	1		1
9	Waste management for canteen	1		1
TOTAL (2 x 09 responses) =		18		

Suggestions - List 3 (3 Suggestions each)

Sr.	Suggestion	Count	Is similar with any of the above two lists	Cumulative count
1	Improve ventilation, Increase number of fans and OR air conditioners	4	Sr. 4, List 1(3)	7
2	Improve canteen food quality	1	Sr. 3, List 1(5)	6
3	Upgrade Library	2	Sr. 5, List 1(1)	3
4	Improve net connectivity.	3	Sr. 2, List 1(9)	12
5	Improve overall cleanliness	5	Sr. 6, List 1(7)	12
TOTAL (3 x 05 responses) =		15		



Summary of Suggestions:

Sr.	Suggestion	Number of Suggestions coming from			Cumulative Count
		List 1	List 2	List 3	
1	Improvement in Infrastructure is required	4	-	-	4
2	Wi-Fi Facility should be upgraded	4	5	3	12
3	Improvement in canteen food quality is required	4	1	1	6
4	Add air conditioner, Fans: improve ventilation	1	2	4	7
5	Add New books in library that content new syllabus	1	-	2	3
6	Cleanliness of Washroom and facilities	5	2	5	12
7	It should contain extra Xerox center in college	2	-	-	2
8	Give proper stratification	1	-	-	1
9	Add modern software in laboratories	1	-	-	1
10	Need of Advanced Lab equipment	-	2	-	2
11	New benches required as old are damaged.	-	2	-	2
12	Cleanliness of water coolers	-	2	-	2
13	Playground on college campus.	-	1	-	1
14	Waste management for canteen	-	1	-	1
	TOTAL	23	18	15	56



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Conclusion:

Based on the feedback and suggestions received, it is evident that the institute's facilities meet the expectations of the students, with no significant issues reported. Overall, students express satisfaction with the existing infrastructure. This analysis will be further reviewed by the NBA Coordinator, Heads of Departments, and the Internal Quality Assurance Cell (IQAC) to identify opportunities for enhancing academic quality and the overall performance of the academy.

Contribution:

Sr.	Activity	Performed by
1	Planning	Dr. G.G. Bhide
2	Google form creation	Dr. G.G. Bhide
3	Students Database – email	Mr. M.M. Kolhatkar
4	Briefing Sessions	Department faculty and HoDs
5	Launching the Survey: Sending the emails	Dr. G.G. Bhide
6	Analysis of Responses	

Acknowledgements:

I am thankful to the Principal, Dr. Kaushal Prasad, NBA Coordinator, Dr. V.A. Bharadi and IQAC Coordinator, Dr. P. A. Giri for their valuable suggestions and guidance in this entire activity. I am also thankful to Heads of Departments for their contributions.

Date: 31/05/2025


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End of Report




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