NAAC Criterion II
(Teaching Learning and Evaluation)

A Report on
Student Satisfaction Survey
2023 - 24

FAMT

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Prepared By

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Head NAAC Criterion II

Date: 15/10/2024

A] Setup:

As per the NAAC manual, point No. 2.7, the **Student Satisfaction Survey** for the academic year 2023-24 was conducted by sending emails from my email id – girish.bhide@famt.ac.in, to the concerned students on Roll. A total of **1766** students were sent the standard questionnaire (21) using the Google form. The Link to the Google form is given below.

https://forms.gle/HUzCgnTqT1kppZTY8

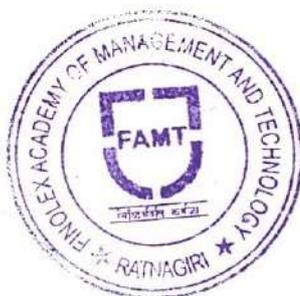A total of **129** responses were received before the link was disabled for accepting responses.

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B] Analysis:

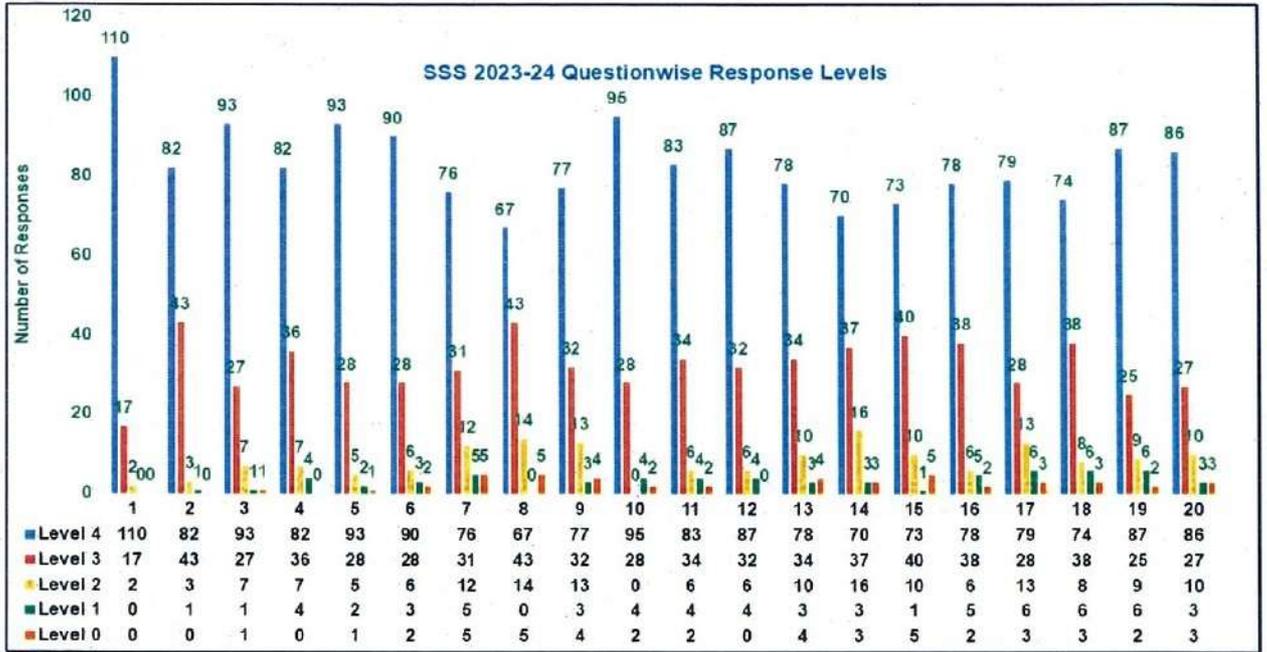The Excel sheet was downloaded for the responses of Google Forms. The analysis of the responses is given hereunder.

Table 1: Responses obtained for the 20 questions and their analysis.

Q.N.	Question	Levels of Responses					Remark
		4	3	2	1	0	
1	How much of the syllabus was covered in the online / offline class?	110	17	2	0	0	85.27% say that "85% to 100% syllabus was covered"
2	How well did the teachers prepare for the classes?	82	43	3	1	0	63.57% say that "teachers prepare thoroughly"
3	How well were the teachers able to communicate?	93	27	7	1	1	72.09% say that "Always Effective"
4	The teacher's approach to teaching can best be described as	82	36	7	4	0	63.57% say that "Excellent"
5	Fairness of the internal evaluation process by the teachers.	93	28	5	2	1	72.09% say that "Always Fair"
6	Was your performance in online/offline assignments discussed with you?	90	28	6	3	2	69.77% say that "Every time"
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	76	31	12	5	5	58.91% say that "Regularly"
8	The online teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	67	43	14	0	5	51.94% say that "Significantly"
9	The institution provides multiple opportunities to learn and grow.	77	32	13	3	4	59.69% say that "Strongly agree"
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	95	28	0	4	2	73.64% say that "Every time "
11	Your mentor does a necessary follow-up with an assigned task to you.	83	34	6	4	2	64.34% say that "Every time "
12	The teachers illustrate the concepts through examples and applications.	87	32	6	4	0	67.44% say that "Every time "
13	The teachers identify your strengths and encourage you with providing right level of challenges.	78	34	10	3	4	60.47% say that "Fully "
14	Teachers are able to identify your weaknesses and help you to overcome them.	70	37	16	3	3	54.26% say that "Every time "
15	The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the online teaching learning process.	73	40	10	1	5	56.59% say that "Strongly agree"
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing online learning experiences.	78	38	6	5	2	60.47% say that "To a great extent"
17	Teachers encourage you to participate in extracurricular activities.	79	28	13	6	3	61.24% say that "Strongly agree"
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	74	38	8	6	3	57.36% say that "To a great extent"
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching in online mode?	87	25	9	6	2	67.44% say that "Above 90%"
20	The overall quality of teaching-learning process in your institute is very good	86	27	10	3	3	66.67% say that "Strongly agree"
	Min	67	17	0	0	0	
	Max	110	43	16	6	5	
	Avg	83.00	32.30	8.15	3.20	2.35	

The chart for responses to the 20 questions has 5 options such as Level 4, 3, 2, 1 and 0.

SSS 2023-24 Questionwise Response Levels

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
Level 4	110	82	93	82	93	90	76	67	77	95	83	87	78	70	73	78	79	74	87	86
Level 3	17	43	27	36	28	28	31	43	32	28	34	32	34	37	40	38	28	38	25	27
Level 2	2	3	7	7	5	6	12	14	13	0	6	6	10	16	10	6	13	8	9	10
Level 1	0	1	1	4	2	3	5	0	3	4	4	4	3	3	1	5	6	6	6	3
Level 0	0	0	1	0	1	2	5	5	4	2	2	0	4	3	5	2	3	3	2	3

Vide question No. 21, suggestions (03 each) were asked from students. Following is the interpretation of the suggestions received.

Sr.	No. of suggestions received OR compliments	Level	No. of responses
1	Compliments	Level 4	27
2	No suggestion	Level 3	59
3	01 suggestion each	Level 2	27
4	02 suggestions each	Level 1	5
5	03 suggestions each	Level 0	11
		Total	129
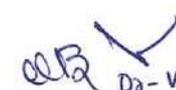
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Summary of Suggestions - List 1 (1 Suggestion each).

Sr.	Suggestion	Count
1	Use animations, better visuals	3
2	New professors be taught how to teach	2
3	Increase extra curricular activities	1
4	Connect to industries for practical knowledge, industrial training	4
5	Survey based assignment	1
6	Cover the syllabus, take more efforts	3
7	Do not torture students, no partiality	2
8	take anonymous feedback	1
9	Improve ventilation in classroom	1
10	More study duration to First year students	1
11	Take measurements of mental health of students	1
12	Use more real life examples	1
13	More interactive teaching	4
14	More Internship opportunities	1
15	Improvement in career growth opportunities	1
16	Improve the facilities and new technologies	1
17	Project based learning	1
	TOTAL	**29**

Summary of Suggestions - List 2(2 Suggestions each).

Sr.	Suggestion	Count	Is similar to any of the above list	Cumulative count
1	Teachers be given industry knowledge	1		
2	Suggest industry oriented courses for additional knowledge	1		
3	More practical knowledge encouragement	1	Yes, Sr. 4, List 1	5
4	Active communication	1	Yes, Sr. 13, List 1	5
5	Use modern ways of teaching	1	Yes, Sr. 1, List 1	4
6	Introduce new technologies	1		
	TOTAL (2 x 5 responses) =	**06**		

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Summary of Suggestions - List 3 (3 Suggestions each)

Sr.	Suggestion	Count	Is similar to any of the above two lists	Cumulative count
1	Teachers should help students in solving problems	1		
2	Required to teach concept wise	1		
3	Use demonstrations while teaching	1		
4	Use animations, better visuals	1	Yes, Sr. 1, List 1	5
5	Try to reach every student and ask for doubts, be interactive	5		
6	Include more practical oriented teaching	5	Yes, Sr. 4, List 1	10
7	There should be 2 Industrial visits per semester	1		
8	Clean classrooms and washrooms	2		
9	Improve communication	2		
10	Encourage students for internships	4	Yes, Sr. 14, List 1	5
11	Advanced learning	1		
12	More study material / Exam preparation	3		
13	Ask students to take more courses for getting Job	1	Yes, Sr. 2, List 2	2
14	No assignments in last two months	1		
15	Support students in extracurricular activities	1		
16	More importance for Training and placement activities	1		
17	Arrange separate placement preparation sessions	1		
18	Extra lectures for more practise	1		
	TOTAL (3 x 11 responses) =	**33**		

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Conclusion:

The academic activities in the year 2023-24 were executed in offline mode. Based on the responses, and suggestions received, it is felt that there are no significant issues in the offline teaching learning, and evaluation process followed in the institute. Overall the students are satisfied with the content delivery. The excerpt of this analysis will be further processed by NAAC coordinator, and IQAC for betterment in academics.

Contribution:

Sr	Activity	Performed by
1	Planning	G.G. Bhide
2	Google form creation	/S.S. Sankareswari
3	Students Database – email checking	
4	Briefing Sessions	Department faculty and HoDs
5	Launching the Survey: Sending the emails	G.G. Bhide
6	Analysis	

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_____End of Report_____

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