

Hope Foundation's
Finolex Academy of Management and Technology, Ratnagiri

NAAC Criterion II
(Teaching Learning and Evaluation)

A Report on
Student Satisfaction Survey
2022 - 23



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Prepared By

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Head NAAC Criterion II

Date: 17/08/2023

A] Setup:

As per the NAAC manual, point No. 2.7, the **Student Satisfaction Survey** for the academic year 2022-23 was conducted by sending emails from my email id – girish.bhide@famt.ac.in, to the concerned students on Roll. A total of **1766** students were sent the standard questionnaire (21) using the Google form. The Link to the Google form is given below.

<https://forms.gle/xSkRSCah5U8wqeck9>

A total of **133** responses were received before the link was disabled for accepting responses.



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B] Analysis:

The Excel sheet was downloaded for the responses of Google Forms. The analysis of the responses is given hereunder.

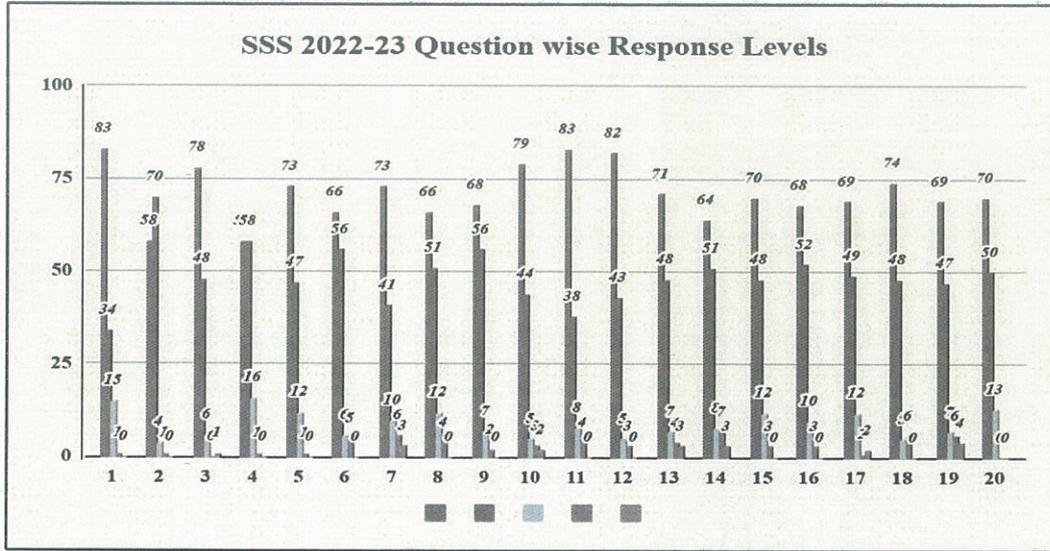
Table 1: Responses obtained for the 20 questions and their analysis.

Q.N.	Question	Levels of Responses					Remark
		4	3	2	1	0	
1	How much of the syllabus was covered in the online class?	83	34	15	1	0	62.40% say that "85% to 100% syllabus was covered"
2	How well did the teachers prepare for the online classes?	58	70	4	1	0	43.60% say that "teachers prepare thoroughly"
3	How well were the teachers able to communicate?	78	48	6	0	1	54.88% say that "Always Effective"
4	The teacher's approach to teaching can best be described as	58	58	16	1	0	43.60% say that "Excellent"
5	Fairness of the online internal evaluation process by the teachers.	73	47	12	1	0	54.88% say that "Always Fair"
6	Was your performance in online assignments discussed with you?	66	56	6	5	0	49.62% say that "Every time"
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	73	41	10	6	3	54.88% say that "Regularly"
8	The online teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	66	51	12	4	0	49.62% say that "Significantly"
9	The institution provides multiple opportunities to learn and grow.	68	56	7	2	0	51.12% say that "Strongly agree"
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	79	44	5	3	2	59.39% say that "Every time"
11	Your mentor does a necessary follow-up with an assigned task to you.	83	38	8	4	0	62.40% say that "Every time"
12	The teachers illustrate the concepts through examples and applications.	82	43	5	3	0	61.65% say that "Every time"
13	The teachers identify your strengths and encourage you with providing right level of challenges.	71	48	7	4	3	53.38% say that "Fully"
14	Teachers are able to identify your weaknesses and help you to overcome them.	64	51	8	7	3	48.12% say that "Every time"
15	The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the online teaching learning process.	70	48	12	3	0	52.63% say that "Strongly agree"
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing online learning experiences.	68	52	10	3	0	51.12% say that "To a great extent"
17	Teachers encourage you to participate in extracurricular activities.	69	49	12	1	2	51.87% say that "Strongly agree"
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	74	48	5	6	0	55.63% say that "To a great extent"
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching in online mode?	69	47	7	6	4	51.87% say that "Above 90%"
20	The overall quality of online teaching-learning process in your institute is very good	70	50	13	0	0	52.63% say that "Strongly agree"
	Min	58	34	4	0	0	
	Max	83	70	16	7	4	
	Avg	71.10	48.95	9.00	3.05	0.9	



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The chart for responses to the 20 questions has 5 options such as Level 4, 3, 2, 1 and 0.



Vide question No. 21, suggestions (03 each) were asked from students. Following is the interpretation of the suggestions received.

Sr.	No. of suggestions received OR compliments	Level	No. of responses
1	Compliments	Level 4	18
2	No suggestion	Level 3	86
3	01 suggestion each	Level 2	18
4	02 suggestions each	Level 1	07
5	03 suggestions each	Level 0	04
Total			133



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Summary of Suggestions - List 1 (1 Suggestion each).

Sr.	Suggestion	Count
1	Application-oriented modern syllabus be introduced	1
2	Field visits be arranged	1
3	Interactive teaching be followed	3
4	More clarity in concepts while teaching is required	2
5	Online teaching be implemented	1
6	Smart boards be used	1
7	Identify the intelligence level of students while teaching.	2
8	Encourage students to participate in a program	1
9	Increase training and placement activities.(Soft skills etc.)	2
10	Improve network facilities.	1
11	More practical and visual learning and teaching	1
12	Improve the syllabus	1
13	Deep-level teaching with industry-suitable knowledge	1
	TOTAL	18

Summary of Suggestions - List 2(2 Suggestions each).

Sr.	Suggestion	Count	Is similar to any of the above list	Cumulative count
1	A larger photocopy and printing center,	1		
2	Better crowd management at the canteen.	1		
3	The campus is basic, needs improvement	1		
4	Management should support extracurriculars	1	Yes, Sr. 9, List 1	2
5	Provide more learning material	1		
6	Teaching speed should be slow	1		
7	Field visits should increase.	1	Yes, Sr. 2, List 1	2
8	student exchange opportunities should increase.	1		
9	Improve classroom ambiance	1		
10	Improve teaching quality	1	Yes, Sr. 14, List 1	2
11	Make the learning more practical based.	1		
12	There should be clarity about the syllabus with respect to exams since the beginning of the semester.	1		
13	Don't go online	1		
14	Don't use ppts only use Blackboard	1		
	TOTAL (2 x 7 responses) =	14		



Summary of Suggestions - List 3 (3 Suggestions each)

Sr.	Suggestion	Count	Is similar to any of the above two lists	Cumulative count
1	Try to reach every student.	2	Yes, Sr. 3, List 1	3
2	Communicate with parents	1		
3	Should focus more on the project rather than submission.	1		
4	College timing is very long.	1		
5	Need of some expert visits.	1		
6	Making aware about interesting facts.	1		
7	Discussing uses and occurrences in real life.	1		
8	Connecting all the chapters and different subjects and telling the relations between them	1		
9	Digital media like projectors should be used while teaching programming subjects.	1	Yes, Sr. 9, List 2	2
10	Institution should provide more support for extracurricular activities like sports, drama, etc.	1	Yes, Sr. 9, List 1	3
11	Teaching will not be limited from a placement point of view it should encourage students for entrepreneurship, and competitive exams.	1		
TOTAL (3 x 04 responses) =		12		



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Conclusion:

The academic activities in the year 2022-23 were executed in offline mode. Based on the responses, and suggestions received, it is felt that there are no significant issues in the online teaching learning, and evaluation process followed in the institute. Overall the students are satisfied with the content delivery. The excerpt of this analysis will be further processed by NAAC coordinator, and IQAC for betterment in academics.

Contribution:

Sr	Activity	Performed by
1	Planning	G.G. Bhide
2	Google form creation	/S.S. Sankareswari
3	Students Database – email checking	
4	Briefing Sessions	Department faculty and HoDs
5	Launching the Survey: Sending the emails	G.G. Bhide
6	Analysis	

Acknowledgments:

I am thankful to the Principal, Dr. Kaushal Prasad, NAAC Coordinator, Dr. V.A. Bharadi and IQAC Coordinator, Dr. Y.G. Mulye for their valuable suggestions and guidance in this entire activity. I am also thankful to the entire NAAC Criterion II team for their contributions.

Date: 17/08/2023


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End of Report




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