

Hope Foundation's  
Finolex Academy of Management and Technology, Ratnagiri

NAAC Criteria II  
(Teaching Learning and Evaluation)

A Report on  
Student Satisfaction Survey <2019 - 20>

Prepared By

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**A] Setup:**

As per NAAC manual, point No. 2.7, the **Student Satisfaction Survey** for the academic year 2019-20 was conducted by sending emails from my email id – [girish.bhide@famt.ac.in](mailto:girish.bhide@famt.ac.in), to the concerned students on Roll. A total of **1121** students were sent the standard questionnaire (21) using the google form. The Link to the google form is given below.

<https://forms.gle/ZHasaoFT9pNDH8bU6>

A total of **224** responses were received before the link was disabled for accepting responses.



## B] Analysis:

The excel sheet was downloaded for the responses of google form. The analysis of the responses is as given hereunder.

**Table 1: Responses obtained for the 20 questions and their analysis.**

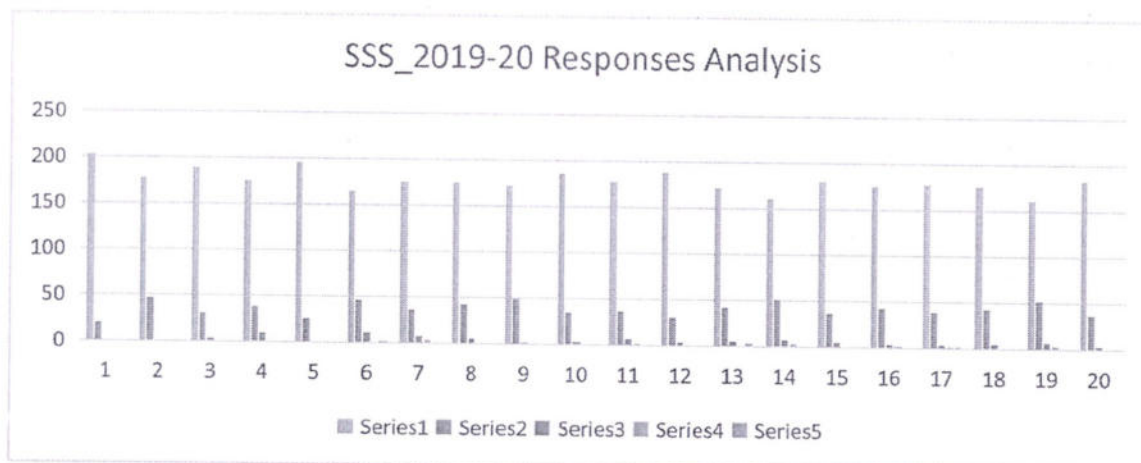
Q.N.	Question	Levels of Responses					Remark
		4	3	2	1	0	
1	How much of the syllabus was covered in the class?	203	20	0	1	0	90.62% say that "85% to 100% syllabus was covered"
2	How well did the teachers prepare for the classes?	177	47	0	0	0	79.01% say that "teachers prepare thoroughly"
3	How well were the teachers able to communicate?	189	31	4	0	0	84.37% say that "Always Effective"
4	The teacher's approach to teaching can best be described as	175	38	10	1	0	78.12% say that "Excellent"
5	Fairness of the internal evaluation process by the teachers.	196	26	1	1	0	87.50% say that "Always Fair"
6	Was your performance in assignments discussed with you?	165	46	11	0	2	73.66% say that "Every time"
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	175	36	8	4	1	78.12% say that "Regularly"
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	175	43	6	0	0	78.12% say that "Significantly"
9	The institution provides multiple opportunities to learn and grow.	172	49	2	1	0	76.78% say that "Strongly agree"
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	186	35	3	0	0	83.03% say that "Every time"
11	Your mentor does a necessary follow-up with an assigned task to you.	178	37	7	2	0	79.46% say that "Every time"
12	The teachers illustrate the concepts through examples and applications.	188	31	4	0	1	83.92% say that "Every time"
13	The teachers identify your strengths and encourage you with providing right level of challenges.	172	42	6	1	3	76.78% say that "Fully"
14	Teachers are able to identify your weaknesses and help you to overcome them.	161	51	8	3	1	71.87% say that "Every time"
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	180	37	6	1	0	80.35% say that "Strongly agree"
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	175	43	4	2	0	78.12% say that "To a great extent"
17	Teachers encourage you to participate in extracurricular activities.	177	39	4	2	2	79.01% say that "Strongly agree"
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	176	43	5	0	0	78.57% say that "To a great extent"
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	161	52	7	3	1	71.87% say that "Above 90%"
20	The overall quality of teaching-learning process in your institute is very good	183	37	3	1	0	81.69% say that "Strongly agree"
	Min	161	20	0	0	0	
	Max	203	52	11	4	3	
	Avg	178.2	39.15	4.95	1.15	0.55	



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The chart for responses to the 20 questions having 5 options such as Level 4, 3, 2, 1 and 0.



Vide question No. 21, suggestions (03 each) were asked from students. Following is the interpretation of suggestions received.

Sr.	No. of suggestions received OR compliments	Level	No. of responses
1	Compliments	Level 4	55
2	No suggestion	Level 3	135
3	01 suggestion each	Level 2	19
4	02 suggestions each	Level 1	07
5	03 suggestions each	Level 0	08
Total			224

#### Summary of Suggestions (1 Suggestion each).

Sr.	Suggestion	Count
1	Industrial oriented practical on new technologies should be there.	1
2	Internet quality network problem in college.	1
3	Dress code is necessary.	1
4	Teaching is not good.	1
5	minimize the aggressiveness.	1
6	Focus on practical demonstrations.	3
7	New methods of teaching.	1
8	Use Submission directly through Google classroom instead of Forms.	1
9	Providing an internship program from the college could be helpful in exploring the professional work environment.	1
10	Improve Labs.	1
11	More sophisticated online platform is needed.	1
12	assignments in word file.	1
13	Explaining theory with real life examples.	2
14	It will be better if all the subjects are taught completely in english language. It will help improve our english skills.	1
15	Lectures should be recorded, so students can access them anytime.	1
16	Try to share books pdf according to new syllabus.	1
TOTAL		19



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## Summary of Suggestions (2 Suggestions each).

Sr.	Suggestion	Count	Is similar with any of the above list	Cumulative count
1	For teaching and learning practical use should be done more rather than theoretical.	1	Yes, Sr. 6	4
2	Students should be made more prepared in the view to do well In industries/jobs.	2	Yes, Sr. 1	2
3	our institution has to improve field visit opportunities.	1	No	1
4	our institution has to improve placement activities.	1	No	1
5	Every online lecture should be recorded and available for students any time (due to network issues).	1	Yes, Sr. 15	2
6	Institute should find a way to conduct practicals/labs.	1	No	1
7	Teaching speed should be reduced.	2	No	2
8	Term work should be given time to time.	2	No	2
9	Proper guidance for future educational opportunities, etc.	1	No	1
10	Upgrade the syllabus according to requirements of MNCs	1	No	1
11	Give thrust on Java programming with real life examples	1	No	1
TOTAL (2 x 07 responses) =		14		



## Summary of Suggestions (3 Suggestions each)

Sr.	Suggestion	Count	Is similar with any of the above two lists	Cumulative count
1	Lectures with the experts / webinars	3	No	3
2	Entrepreneurship enhancement.	1	No	1
3	More use of lcd projectors for better concept clearing	1	No	1
4	More exposure to students for internships and Industrial Visits.	2	Yes, Sr. 3 (list 2)	2
5	On Campus Placements Companies should come at a greater extent as compared to off campus placements.	1	No	1
6	Syllabus should be taught mainly about important topics in the syllabus	1	No	1
7	Keep the pace slow,	2	Yes, Sr. 7 (list 2)	4
8	Teach more numerical,	1	No	1
9	Use E-learning more.	2	No	2
10	College should teach more practical knowledge rather than theoretical.	1	Yes, Sr. 1 (list 2)	5
11	Give extra study material.	1	No	1
12	Encourage Self Learning.	1	No	1
13	Regular Feedback.	1	No	1
14	Personalized Guidance.	1	No	1
15	Due to the pandemic situation fees should be reduced	1	No	1
16	Assignments and experiments and other submission work should be given time to time and not all at once.	1	Yes, Sr. 8 (List 2)	3
17	Change University syllabus, as it is old and there are lots of new technologies which are used in every field.	1	No	1
18	There should not be burdened to write experiments on paper, as it is waste of time as well as paper.	1	No	1
19	Extracurricular activities & sports needs to promoted well.	1	No	1
TOTAL (3 x 8 responses) =		24		





**Conclusion:**

Based on the responses, and suggestions received, it is felt that there are no major issues in the teaching learning and evaluation process followed in the institute. The excerpt of this analysis will be further processed by NAAC co-ordinator, and IQAC for betterment in academics.

**Contribution:**

Sr	Activity	Performed by
1	Planning	G.G. Bhide
2	Google form creation	/S.S. Sankareswari
3	Students Database – email checking	/R.R. Kulkarni
4	Briefing Sessions	Department faculty / HoDs
5	Launching the Survey: Sending the emails	G.G. Bhide
6	Analysis	

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