

Hope Foundation's
Finolex Academy of Management and Technology, Ratnagiri

NAAC Criteria II.
(Teaching Learning and Evaluation)

A Report on
Student Satisfaction Survey <2018 - 19>

Prepared By

Mr. Girish Govind Bhide
Head NAAC Criteria II

Date: 22/06/2021



As per NAAC manual, point No. 2.7, the **Student Satisfaction Survey** for the academic year 2018-19 was conducted by sending emails to the concerned students on Roll. A total of **739** students were sent the standard questionnaire (21) using the google form. The Link to the google form is given below.

<https://forms.gle/S94a1p19cRg5ZMYP9>

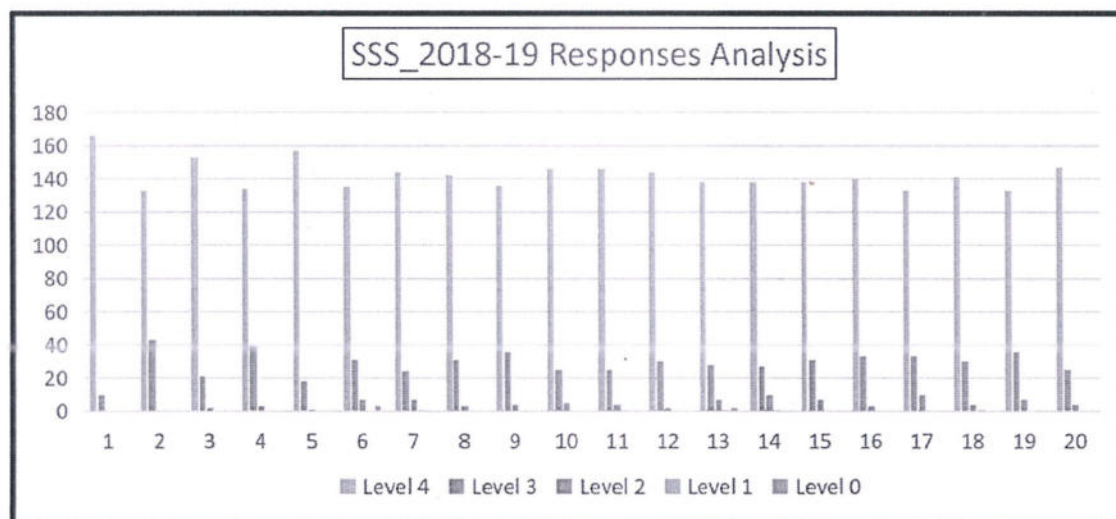
A total of **176** responses received before the link was disabled for accepting responses.

Table 1: Responses obtained for the 20 questions and their analysis.

Q.N.	Question	Levels of Responses					Remark
		4	3	2	1	0	
1	How much of the syllabus was covered in the class?	166	10	0	0	0	94.32% say that "85% to 100% syllabus was covered"
2	How well did the teachers prepare for the classes?	133	43	0	0	0	75.57% say that "teachers prepare thoroughly"
3	How well were the teachers able to communicate?	153	21	2	0	0	86.93% say that "Always Effective"
4	The teacher's approach to teaching can best be described as	134	39	3	0	0	76.14% say that "Excellent"
5	Fairness of the internal evaluation process by the teachers.	157	18	1	0	0	89.20% say that "Always Fair"
6	Was your performance in assignments discussed with you?	135	31	7	0	3	76.70% say that "Every time"
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	144	24	7	1	0	81.82% say that "Regularly"
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	142	31	3	0	0	80.68% say that "Significantly"
9	The institution provides multiple opportunities to learn and grow.	136	36	4	0	0	77.27% say that "Strongly agree"
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	146	25	5	0	0	82.95% say that "Every time "
11	Your mentor does a necessary follow-up with an assigned task to you.	146	25	4	1	0	82.95% say that "Every time "
12	The teachers illustrate the concepts through examples and applications.	144	30	2	0	0	81.82% say that "Every time "
13	The teachers identify your strengths and encourage you with providing right level of challenges.	138	28	7	1	2	78.41% say that "Fully "
14	Teachers are able to identify your weaknesses and help you to overcome them.	138	27	10	1	0	78.41% say that "Every time "
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	138	31	7	0	0	78.41% say that "Strongly agree"
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	140	33	3	0	0	79.55% say that "To a great extent"
17	Teachers encourage you to participate in extracurricular activities.	133	33	10	0	0	75.57% say that "Strongly agree"
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	141	30	4	1	0	80.11% say that "To a great extent"
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching	133	36	7	0	0	75.57% say that "Above 90%"
20	The overall quality of teaching-learning process in your institute is very good	147	25	4	0	0	83.52% say that "Strongly agree"
	Min	133	10	0	0	0	
	Max	166	43	10	1	3	
	Avg	142.2	28.8	4.5	0.25	0.25	



The chart for responses to the 20 questions having 5 options such as Level 4, 3, 2, 1 and 0.



Vide question No. 21, suggestions (03 each) were asked from students. Following is the interpretation of suggestions received.

Sr.	No. of suggestions received OR compliments	Level	No. of responses
1	Compliments	Level 4	43
2	No suggestion	Level 3	93
3	01 suggestion each	Level 2	22
4	02 suggestions each	Level 1	10
5	03 suggestions each	Level 0	08
Total			176

Summary of Suggestions (1 Suggestion each).

Sr.	Suggestion	Count
1	Should give some live examples to better understanding of topic	3
2	Make iot devices more available so that more students will have hands-on it.	1
3	The assignment load must be reduced	3
4	Reduce fees in corona period	1
5	Give more practical of each subject for industry point of view	5
6	During lockdown period upload lecture on YouTube	1
7	Teaching with projector	1
8	Time to time lecture	1
9	Not every but few teachers should improve their communication skills.	1
10	Give notice of exam or any other important point as early as possible	1
11	There is need of giving more intension for reading reference books from library.	1
12	student's feedback 2. Action on students' feedback	1
13	Give extra lectures for TNP subject.	1
14	Discussion about latest technology trends on monthly basis.	1
TOTAL		22



Summary of Suggestions (2 Suggestions each).

Sr.	Suggestion	Count	Is similar with any of the above list	Cumulative count
1	More use of technology	1	No	1
2	Teach using practical knowledge	3	Yes, Sr. 5	8
3	Webinars/workshops (co-curricular) can be arranged more frequently.	2	No	2
4	Give maximum internship opportunity.	2	No	2
5	Funding for project based learning	1	No	1
6	Interaction with expert professors	1	No	1
7	Enhancing entrepreneurship skills	1	No	1
8	Take students' feedback of teachers more strictly.	1	Yes, Sr. 12	2
9	Monitoring lectures by HoD / Senior teachers	1	No	1
10	Teaching through Case studies	1	No	1
11	Teaching should not be limited to what University exams are going to ask.	1	No	1
12	Training & placement activities are also not good in some branches	1	No	1
13	Lectures be recorded	1	Yes, Sr. 6	2
14	Along with ppt, animations should be shown to explain the concept.	1	No	1
15	Infrastructure for software/IT services should be improved.	1	No	1
16	Industrial Visit should be planned more often to fill the gap between theory and practical applications	1	No	1
TOTAL (2 x 10 responses) =		20		



Summary of Suggestions (3 Suggestions each)

Sr.	Suggestion	Count	Is similar with any of the above two lists	Cumulative count
1	Just don't focus on Academic part. You should also teach students Life lessons too.	1	Yes, Sr. 11	2
2	Do not kill the creativity of a student.	1	No	1
3	Reduce the Donkey work.	1	No	1
4	Practical Could get mere interesting if better working models are bought in.	1	Yes, Sr. 2 (list 1)	2
5	Other Activities should be promoted in a friendly nature	1	No	1
6	Needs good teacher with thorough knowledge about their subjects.	1	No	1
7	Teaching and learning should include more real life applications and examples to get best from it.	2	Yes, Sr. 1 (list 1)	5
8	More practical knowledge rather than theoretical.	2	Yes, Sr. 2	10
9	More digital classrooms are necessary, teachers should communicate often while teaching,	3	No	3
10	More industry centric seminars: Insights of corporate world and industry through guest lectures, skills training activities	4	No	4
11	Use of simulation	1	No	1
12	Provide internship from college	1	Yes, Sr. 4	3
13	Few teachers have weak English grammar,	1	Yes, Sr. 9 (list 1)	2
14	Few teachers ask us about low feedback on their subject.	1	No	1
15	The students need to be provided a new subject for JavaScript and Python learning.	1	No	1
16	The college needs to add some ladies' rooms for girls	1	No	1
17	The students would love to have speakers in their classes.	1	No	1
TOTAL (3 x 8 responses) =		24		

Conclusion:

Based on responses, and suggestions received, it is felt that there are no major issues in the teaching learning and evaluation process followed in the institute. The excerpt of this analysis will be further processed by NAAC co-ordinator, and IQAC for betterment in academics.



Contribution:

Sr	Activity	Performed by
1	Planning	G.G. Bhide
2	Google form creation	/S.S. Sankareswari
3	Students Database – email checking	/R.R. Kulkarni
4	Briefing Sessions	Department faculty / HoDs
5	Launching the Survey: Sending the emails	G.G. Bhide
6	Analysis	

Acknowledgements:

I am thankful to Principal, Dr. Kaushal Prasad, NAAC Co-ordinator, Dr. V.A. Bharadi and IQAC Co-ordinator, Dr. Y.G. Mulye for their valuable suggestions and guidance in this entire activity. I am also thankful to entire Criteria team for their contributions.

Date: 22/06/2021

G.G. Bhide
Girish Govind Bhide

End of Report



Kaushal Prasad
Dr. Kaushal Prasad
PRINCIPAL
FINOLEX ACADEMY OF
MANAGEMENT & TECHNOLOGY
RATNAGIRI - 415 639